



## SERVICE CONTRACT – PREMIUM ACCOUNT (Annual Payment)

When subscribing to our service you must agree to our 'Service Contract'. You can do this by simply selecting the relevant tick box when completing the registration form.

This AGREEMENT is in effect as of the date of subscription between Connected Traders Limited, hereafter referred to as "us" and "we" and the subscriber hereafter referred to as "You".

### Summary

We will always do our best to fulfil your needs and meet your goals; however, sometimes it is best to have a few simple things written down so we both know what is what, who should do what, and what happens if something goes wrong. In this contract you will not find complicated legal terms or large passages of unreadable text. We have no desire to trick you into signing an agreement you might later regret. We do want what's best for both parties, now and in the future.

### In Short

You are subscribing to Connected Traders Limited to enable you to offer and receive details of trade items between other members of Connected Traders Limited for a total price of £149 + VAT per year with the first month free.

### What do both parties agree to do?

As our customer, you have the power, and ability, to enter into this contract on behalf of your company or organisation.

Our system will enable you to log in 24 hours a day 7 days a week to offer items for trade sale, request items and view available trade items.

We send our subscribers regular emails to draw attention to the most recent trade offers with simple links to further details. We also use email to keep the user informed of necessary information, such as when the listing is becoming out of date or if you have an enquiry for your listing.

You can unsubscribe from this facility easily and at the click of a button at any time.

Currently we only offer 'regular emails', however, we may offer alternative frequency in the future i.e. Daily, every 48 hours, Weekly, Monthly or no emails. We will keep you fully informed of this development and once implemented you will be able to easily sign in and make your selection.

**What do we mean by 'Regular emails'** – This will usually be one daily email, we have no interest in annoying you with unwanted information.

Additional services and facilities may be added in time, you will be invited to include these as they are implemented.

## **Legal Stuff**

We are not able to guarantee the functions contained on our website will always be error-free, and therefore you agree we will not be held liable to you, or any third party, for damages, including lost profits, lost savings or other incidental, consequential or special damages arising out of the operation of or inability to operate our web site and any other web pages, even if you have advised us of the possibilities of such damages.

Any items entered on our Website are the responsibility of the person who submitted them, we cannot be held responsible for any description that is misleading or incorrect.

By using the website, you are agreeing to the terms and conditions of the website that can be found at [www.connected-traders.com](http://www.connected-traders.com)

## **Payments**

We are sure you understand how important it is for you to pay the invoices we send you in a prompt and timely manner; we are able to offer a direct debit facility for added convenience.

Payment of £149 + VAT will be due 1 month after registration, you will be notified of the payment date by email.

## **Cancellation**

Should you wish to cancel the service you can at any time.

If cancelled during your subscription you will not be offered a refund, however, the system will stay live until the end of that period.

## **Security**

The system has been built using the industries latest security. That said no site is un-hackable with the right tools. We will not be held liable to you, or any third party, for damages, including lost profits, lost savings or other incidental, consequential or special damages arising out of the operation of or inability to operate the web site and any other web pages, even if you have advised us of the possibilities of such damages.

## **But where is all the horrible small print?**

Although the language is simple, the intentions of this document are serious. Just like a parking ticket, you cannot transfer this contract to anyone else without our permission. This contract stays in place and need not be renewed. We may update the contract from time to time, you will be notified of any changes.

If any provision of this agreement is determined to be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.